

DISABLED CONDITION MATRIX

Nissan Notification and Repair Process

Disabled Condition	Disabled Location: On Rail Car	Disabled Location: On Ground
Missing Keys/Remotes	Report in Fenkell Vehi-Trac	Report in Fenkell Vehi-Trac
Locked Doors	Report in Fenkell Vehi-Trac	Report in Fenkell Vehi-Trac
Broken Windshield	Report in Fenkell Vehi-Trac	Report in Fenkell Vehi-Trac
Missing Battery	Report in Fenkell Vehi-Trac Use 'Appendix A' or Appendix B OR wait for Fenkell	Report in Fenkell Vehi-Trac
Missing Battery WITH Cut Battery Cable(s)	Report in Fenkell Vehi-Trac Use 'Appendix B' to push off railcar OR wait for Fenkell	Report in Fenkell Vehi-Trac
Missing or Flat Tire	1 Flat/Missing Tire, Use Spare Tire >1 Flat/Missing Tire, Notify Fenkell	Flat/Missing Tire, Use Spare Tire >1 Flat/Missing Tire, Notify Fenkell
Dead 12 Volt Battery	Use Jump Box and Charge 12V Battery If a LEAF EV use Roadside Guide If a Hybrid use 'Appendix C & D'	Charge 12 Volt Battery For Leaf use Roadside Assistance Guide If a Hybrid use 'Appendix C & D'
Out of Fuel	Ramp to Add Fuel	Ramp to Add Fuel
Disabled Unit - Nissan Defect i.e. Crank - No Start	Push off Rail Car using 'Appendix B' OR Notify WWL - Not Fenkell	Notify WWL Do Not Report to Fenkell